

WTT Data / Streaming 2025 Organisational Requirements

The ITF has appointed Infront as its [new official data and streaming partner](#) for the World Tennis Tour (WTT) from 2025. This document summarises important information for National Associations (NAs) and Tournament Organisers.

Live Scoring Requirements

NO CHANGE: Live scoring will take place at all WTT tournaments as it does currently.

Tournaments Categories: **W100, W75, W50, W35, W15, M25, M15**

Equipment: New handheld live scoring devices will be provided by the ITF with new match scoring software installed and 4G/5G-enabled SIM cards.

Equipment Distribution/Collection: The ITF Live Scoring team will be in touch with the NA or the ITF Supervisor on how the new live scoring devices will be delivered and collected from the tournament.

Support: The ITF Supervisor will remain the ITF's key contact for [live scoring](#). Outside ITF Office Hours (Monday – Friday, 9:15 to 17:15 (UK time)), Infront will contact the ITF Supervisor for live scoring issues.

Live Streaming Requirements

CHANGE: Live streaming will take place at all the WTT tournament categories shown below:

- W100, W75, W50** – All Qualifying and Main Draw Matches
- M25** – Final Round of Qualifying Matches and all Main Draw Matches

Crionet is Infront's production partner for live streaming WTT tournaments. Crionet knows many WTT venues from its significant streaming work on the WTT already.

Pre-tournament call: Where required, a call with the NA/Tournament Organiser, Infront/Crionet and ITF will be organised at least 6 weeks prior to the tournament start. The aim of the call is to understand the venue layout, logistics and answer any questions you might have. If there are any concerns or prohibitions regarding live streaming at your venue, please contact the ITF as soon as possible.

Requirement to provide access: Production of the stream is free. However, for any WTT tournament being streamed, Tournament Organisers are required to provide to Crionet reasonable access to all existing services and facilities before, during and after the tournament, including:

- Existing internet connection
- Power sockets near the courts where available
- An appropriate desk/workstation with access to a power outlet
- Secure storage
- Parking

If Crionet needs to upgrade or requires additional equipment for the purpose of producing the streaming service, Infront/Crionet will be responsible for procuring these at its own cost.

Cameras and courts: The stream produced will be based off a single camera production on up to 4 match courts. Streaming enhancements, such as multi-camera production or in-venue scoreboards, can be purchased from Crionet by the NA or Tournament Organiser, at their own cost. A Crionet Rate Card for additional services is linked below.

Support: The Tournament Organiser, or another English-speaking tournament contact, will be the point of contact for the ITF and Crionet on any live streaming matters. Crionet production personnel will be present in person during the tournament.

Important Links

WTT Data & Streaming Questionnaire – to be completed by the NA/Tournament Organiser for W100, W75, W50, and M25 tournaments **prior to the tournament being published on the WTT calendar**.

Crionet Technical Requirements – for information.

Crionet Rate card – for information.

Frequently Asked Questions (FAQs)

These FAQs will be updated throughout 2024 and 2025.

- 1. I am hosting a W100, W75, W50, M25 tournament. Can I organise my own streaming? Can I refuse to have my tournament streamed.**

No. From 2025, it is mandatory that all W100, W75, W50, M25 tournaments be streamed by Infront/Crionet.

- 2. I am hosting a combined tournament where one of the events is a W100, W75, W50, M25 and the other is an W15, W35, M15. Will Infront/Crionet stream my W15, W35, M15 tournament?**

If matches from both tournaments are played on the same match courts, then all matches from those courts will be streamed, regardless of the tournament category. However, if the matches from the W15, W35, M15 tournament are played on courts where there are no W100, W75, W50, M25 matches, then the W15, W35, W35 matches will not be streamed.

- 3. I am hosting a W15, W35, M15 event. Can I organise my own streaming?**

Yes. Although Infront have bought the rights to stream all WTT tournaments if they wish, this is unlikely, and on almost all occasions, at these categories, you will be able to make your own streaming arrangements at your own cost. You can contract Crionet to cover this streaming requirement for you - a rate card for services is linked above.

Note: live streaming will need to have at least a 30 second delay between the action taking place on the court and the live stream being available to viewers on the internet or on mobile phones. This stream is not permitted to be used for betting or gaming services, unless through Infront. To add any graphics or live scores on the streaming, your streaming production partner would need to liaise with Crionet, if you don't opt to use Crionet for the streaming production.

- 4. My venue already has cameras installed that can be used for streaming (“fixed cameras”). Can we use our cameras for streaming, or do we need to use Crionet’s cameras?**

NAs (and Tournament Organisers through their NA) are encouraged to contact the ITF (livescoring@itftennis.com) to see whether existing fixed cameras can be used for streaming.

- 5. Where will I be able to watch the live streams produced by Crionet?**

The ITF is currently developing its own online OTT platform where all matches will be streamed.

6. I understand that there will be “deeper data” collected and provided at streamed tournaments. What is this data?

At all WTT matches, where there is a Chair Umpire, “Level 1” data will be collected from the Chair Umpire’s live scoring device, as it is now (for example: points, aces, sets).

However, at all streamed WTT matches, “Level 2” data (rally length, winners, unforced error, type of shot etc) and “Level 3” data (player and ball movements tracked) will also be collected. The ITF is considering how this deeper data can support innovation, such as fan engagement and player analysis.

7. I understand that production of the stream by Crionet is free. Who is responsible for the travel, accommodation, and other personal expenses of Crionet staff onsite?

Infront / Crionet.

8. How many members of staff from Crionet will be coming to site?

Details of live streaming production will be provided during the pre-tournament calls or via email.

9. Do I need to invest in new equipment for live streaming?

No. Tournament Organisers are required to provide to Crionet reasonable access to all existing services and facilities before, during and after the tournament. If Crionet needs to upgrade or requires additional equipment for the purpose of producing the streaming service, Infront/Crionet will be responsible for procuring these at its own cost.

10. I understand that I need to fill out a form before my tournament starts. What is the purpose of this form?

Yes. The NA/Tournament Organiser (of all tournaments) must complete the WTT Data & Streaming Questionnaire (linked above and [here](#)) **at the same time the Tournament Application is submitted**. This Questionnaire will help Crionet understand what infrastructure is already available at the venue and if a pre-tournament call is required.

11. I understand that a pre-tournament call might be organised, what is the purpose of this call?

Based on the responses from the WTT Data & Streaming Questionnaire a communication will follow with more information. A pre-tournament call may be necessary. In this instance, the purpose of this call will be to discuss the venue, its layout and answer any questions Organisers might have.

12. Where can I find more information about the Crionet rate card for additional services?

The Crionet rate card is available [here](#).

13. I am hosting a WTT combined with an ATP challenger, will the same infrastructure be used for streaming purposes?

We understand that the same camera and feed will be used for ATP and WTT matches.

14. If my tournament dates change, do I need to inform Crionet?

If there are any changes to your tournament dates or if your tournament is cancelled, the ITF will inform Infront/Crionet directly.

15. I already have electronic scoreboards on site and would like to connect the Live Data feed from the chair umpire devices on the scoreboard. How do I do that?

This service will be included in the rate card as an additional service, and it will be provided by Crionet.

16. I am hosting a W15, W35, M15 event and I have organised my own streaming company. They would like to show the scores as they come from the chair umpire devices on the video/scoreboard. How do I do that?

To add any graphics or scores on the streaming or the on-court scoreboards, your streaming production partner would need to liaise with Crionet. Please contact livescoring@itftennis.com and a member of the team will put you in contact with them.

17. Are you able to share the new Media Rights and Data Rights Regulation wording which will be provided in the 2025 ITF WTT Regulations?

You can find more information about Media and Data Rights Regulation in Appendix F “Media, Commercial and Data Rights” of the [2025 World Tennis Tour Regulations](#).

18. Can I include my tournament logo or sponsor on the live streaming video?

Currently, we’re unable to add ad-hoc logos or sponsor branding directly to the video streams. However, we encourage you to explore the opportunity of incorporating sponsorships and branding on-court, as these can be prominently captured in the video footage.

Summary of WTT Data / Streaming

Category	W15/M15	W35	M25	W50	W75	W100
Level 1 data (chair umpire's device)	Yes - Smartphones	Yes - Smartphones	Yes - smartphones	Yes - smartphones	Yes - smartphones	Yes - smartphones
Round for Live Scoring	Main Draw *	Last Round of Qualifying & Main Draw *	Last Round of Qualifying & Main Draw *	All Matches	All Matches	All Matches
Data (L2/L3)	No	No	Yes	Yes	Yes	Yes
Live Streaming	No **	No **	Yes	Yes	Yes	Yes
Round for Live Streaming	No	No	Last Round of Qualifying & Main Draw	All Matches	All Matches	All Matches

* Minimum Officiating Requirements

** Infront has the right to stream this level of tournament but is unlikely to do so. If these tournaments are streamed they will be in the same rounds where there are Chair Umpires.